



### **Fast Response for Critical Components**

A prospective customer in Power Distribution approached MPC regarding two close tolerance components, both of which critical to the assembly of a large number of high-current electrical devices. The components in question were integrated into an assembly used in Heavy Duty off road equipment.

Not only was this was a new product, but it was due to launch in 10 days.

The current supplier was having difficulty meeting requirement for a Level III PPAP and the critical production schedule. MPC accepted the challenge to produce a 50 piece Level III PPAP on both components, and have production up and running within one week of acceptance.

After receiving authorization on Friday to proceed, MPC prepared the PPAP for submission Monday AM. Based on the results of our statistical analysis and confidence in our process, production of both parts started and was ready for delivery on Tuesday (5 days total).

Our customer was congratulated by their client and received several more contracts based on their excellence.

Because of MPC's dedication to understanding the needs of our customer and engineering the correct solution, our customer was acknowledged as exceptional - and was awarded several similar contracts.

MPC now is a preferred supplier, and partners in design, review, launch, and production.